



Friendship Park Guest Services/Evening Security Monitor (Full-time)

Wednesday - Sunday 1:00pm – 9:00pm

\$18.50 to \$20.00 per hour

Full medical and dental benefits

works evenings and weekends

Friendship Park, a program of Loaves & Fishes, is a daytime hospitality center for homeless adults. Our program includes guest advocacy/outreach, resource information, breakfast, showers, toiletry/hygiene items and survival gear. Staff works collaboratively to provide compassionate and non-judgmental services to all our guests.

Under the direction of Friendship Park Director and/or supervision of the Assistant Park Director, a Guest Services/Evening Security Monitor is responsible for various end of the day duties in Friendship Park, as well as monitoring the entire Loaves & Fishes property until the Night Security Monitor shift begins. Like all other staff at Loaves & Fishes, this staff person also ensures the dignity and safety of all who come to our campus.

Mission Statement: In an environment of welcome, hospitality, safety and cleanliness, we seek to provide an oasis for homeless men, women and children seeking survival services.

Position Responsibilities:

- Work in Friendship Park assisting with various end of day duties and chores
- Maintain a positive, compassionate presence at all times (excluding breaks)
- Monitor the park for any possible safety or security issues
- Respond to calls for assistance by other staff and support de-escalation process
- Refill toilet paper and plunge toilets in park restrooms as needed
- Maintain communication with L & F staff through 2-way radios
- Provide support and a compassionate presence for all other programs as they close for the day
- After full closure, walk the perimeter and ensure all buildings and areas are secure at regular intervals, empty trash, etc.
- Ensures evening traffic meets safety concerns
- Interacts with evening program staff and guests during the evening as necessary
- Contacts first responders in case of emergency related to individuals and/or the property
- Writes daily reports of shift activity
- Works and coordinates with both daytime and nighttime staff as necessary
- Cross-train in other job duties and fill in as needed
- Other duties as assigned

Required Skills and Qualifications:

- Have knowledge of and a commitment to the mission and philosophy of Loaves & Fishes
- Experience with de-escalation techniques preferred
- Ability and willingness to work with individuals experiencing homelessness and crisis including but not limited to mental illness, substance use/abuse, domestic violence, etc.
- Ability to maintain personal and professional boundaries
- Have the ability to be a self-starter and work both independently and as a team
- Must be able to make independent decisions that are aligned with the Loaves & Fishes mission and philosophy in the case of an emergency
- Must be able to walk and be on your feet outdoors for long periods of time
- Candidate must be detail oriented, show concern for property, people and the L&F community
- Must possess good written and oral communication skills
- Ability to exhibit a professional and courteous demeanor toward guests, donors, staff, and volunteers.

Physical Requirements:

- Ability to grasp, push, and/or pull objects
- Ability to walk and/or stand outdoors for long periods of time
- Ability to sit, walk, stand, bend, squat, climb, kneel, and twist on an intermittent or sometimes continuous basis.
- Ability to lift up to 45 lbs.

To apply please submit resume and cover letter to Human Resources by email: hr@sacloaves.org or by fax to (916) 446-9376.

This position will remain open until filled.

Loaves & Fishes is an equal opportunity employer, and all qualified applicants will receive consideration for employment without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.