



Maryhouse Back Patio Monitor (Full-time)

Monday - Friday 6:45am - 2:45pm \$19.00 to \$21.00 per hour Full medical and dental benefits

Maryhouse, a program of Loaves & Fishes, is a daytime drop-in hospitality & survival center for unhoused women and families. We provide showers, breakfast, menstrual/incontinence supplies, mail/messaging service and personalized resource counseling to thousands of vulnerable people every year. Under the direction of the Maryhouse Director, our Back Patio Monitor is responsible for various duties and services provided by Maryhouse.

Position Responsibilities:

- Welcome guests into the program and sign them up for the services they request
- Open the back gate each morning
- Monitor the patio for any crisis support or de-escalation needs
- Respond to calls for assistance from inside the Maryhouse program
- Monitor the Family Restroom
- Carry a walkie at all times and maintain professional and succinct communication
- Maintain a positive, compassionate presence on the back patio at all times
- Support the team during back patio closing at the end of each day, including clean up
- Cross-train in other job duties and fill in as needed
- Other duties as assigned

Required Skills and Qualifications:

- Have knowledge of and a commitment to the mission and philosophy of Loaves & Fishes
- Experience with de-escalation techniques preferred
- Ability and willingness to work with individuals experiencing homelessness and crisis including but not limited to mental illness, substance use/abuse, domestic violence, etc.
- Ability to maintain personal and professional boundaries
- Have the ability to be a self-starter and work well both independently and as a team
- Must be able to walk and be on your feet outdoors for your entire shift
- Must be computer literate with basic data entry skills
- Candidate must be detail oriented, possess good written and oral communication skills
- Ability to exhibit a professional and courteous demeanor toward guests, donors, staff, and volunteers

Physical Requirements:

- Ability to grasp, push, and/or pull objects, and lift up to 45 lbs.
- Ability to walk and/or stand outdoors for long periods of time
- Ability to sit, walk, stand, bend, squat, climb, kneel, and twist on an intermittent or sometimes continuous basis

To apply please submit resume and cover letter to Human Resources by email: hr@sacloaves.org or by fax to (916) 446-9376. This position will remain open until filled, not before 2/1/25.

Loaves & Fishes is an equal opportunity employer, and all qualified applicants will receive consideration for employment without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.