

**Maryhouse Back Patio Monitor (Full-time)**

Monday - Friday 6:45am - 2:45pm

\$19.00 to \$21.00 per hour

Full medical and dental benefits

Maryhouse, a program of Loaves & Fishes, is a daytime drop-in hospitality & survival center for unhoused women and families. We provide showers, breakfast, menstrual/incontinence supplies, mail/messaging service and personalized resource counseling to thousands of vulnerable people every year. Under the direction of the Maryhouse Director, our Back Patio Monitor is responsible for various duties and services provided by Maryhouse.

**Position Responsibilities:**

- Welcome guests and answer questions they may have about the program
- Open the back gate each morning and close the back gate every afternoon
- Monitor the patio for any crisis, support or de-escalation needs
- Respond to calls for assistance from inside the Maryhouse program
- Monitor and clean the Family/ADA Restroom
- Carry a walkie at all times and maintain professional and succinct communication
- Maintain a consistent post near the program entrance
- Maintain a positive, compassionate presence on the back patio
- Support the team during back patio closing at the end of each day, including clean up
- Cross-train in other job duties and fill in as needed
- Communicate clearly and directly with the Maryhouse team
- Other duties as assigned

**Required Skills and Qualifications:**

- Have knowledge of and a commitment to the mission and philosophy of Loaves & Fishes
- Experience with de-escalation techniques preferred
- Ability and willingness to work with individuals experiencing homelessness and crisis including but not limited to mental illness, substance use/abuse, domestic violence, etc.
- Ability to maintain personal and professional boundaries
- Have the ability to be a self-starter and work well both independently and as a team
- Must be able to walk and be on your feet outdoors for your entire shift
- Candidate must be detail oriented, possess good written and oral communication skills
- Ability to exhibit a professional and courteous demeanor toward guests, donors, staff, and volunteers.

**Physical Requirements:**

- Ability to grasp, push, and/or pull objects, and lift up to 45 lbs.
- Ability to walk and/or stand outdoors for long periods of time
- Ability to sit, walk, stand, bend, squat, climb, kneel, and twist on an intermittent or sometimes continuous basis.

**To apply please submit resume and cover letter to Human Resources by email: [hr@sacloaves.org](mailto:hr@sacloaves.org) or by fax to (916) 446-9376. This position will remain open until filled.**

*Loaves & Fishes is an equal opportunity employer, and all qualified applicants will receive consideration for employment without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.*